

Which IT Support Scheme Suits You Best?



£159
(exc. VAT)
Per month
Discounted Rate £65.00 P/H

Bronze Scheme (1-4 Users)

29 Hours support per annum to include:
Unlimited amount of Telephone Technical Support *
Software support for some 3rd party products if required
Network Infrastructure Design, Installation & Support
On Site Technical Support **
Consultancy **
Friendly, qualified, professional staff that will not baffle you with technical jargon.



£299
(exc. VAT)
Per month
Discounted Rate £65.00 P/H

Silver Scheme (5-9 Users)

55 Hours support per annum to include:
All stated services in the Bronze Scheme
Remote Dial In Support (ADSL Link Required) *



£399
(exc. VAT)
Per month
Discounted Rate £65.00 P/H

Gold Scheme (9+ Users)

74 Hours support per annum to include:
All stated services in the Silver Scheme &
Training Courses Available (Hours can be utilised to provide training for up to 4 people in one training session – Training Session = 7 Hours)



£549
(exc. VAT)
Per month
Discounted Rate £65.00 P/H

Platinum Scheme (20+ Users)

101 Hours support per annum to include:
All stated services in the Gold Scheme & Server Checks will also be included in the scheme at a discounted rate
(These checks will be charged using the available hours, please ask for further details)



£749
(exc. VAT)
Per month
Discounted Rate £60.00 P/H

Platinum+ Scheme (30+ Users)

150 Hours support per annum to include:
All stated services in the Platinum Scheme &
Reduced Hosting costs for Email and websites – Please ask for further details



£1999
(exc. VAT)
Per month
Discounted Rate £55.00 P/H

Partnership+ Scheme (50+ Users)

436 Hours support per annum to include:
All stated services in the Platinum Scheme &
Reduced Software Development costs – Please ask for further details

* Maximum Call/Remote Support length before chargeable is 10 Minutes – Time will then be deducted from available hours. Acceptable Usage Policy Applies.

** Time spent will be deducted from available hours.

All costs are subject to our full list of terms & conditions. Available on request